

Return list

Order number:

pc	Product name	Weight /Size	Flavor	Reason	Reasons for returning
					1. The product doesn't fit 2. Damaged product 3. I did not order this 4. Product doesn't taste as it should

I would like to exchange the product/s

If you'd like to exchange the goods, please let us know at info@enemiq.sk and we'll be happy to help you

I would like to get a refund

In a form of a compensation coupon with higher value than my purchase

I want to return the money to the following account number:

IBAN: _____

These are some of the rules that must be followed:

1. In order to be able to refund you the full amount, the products have to be in their original state - unworn & undamaged.
2. Please don't ship the goods as cash on delivery, we won't accept it.
3. Enemiq doesn't refund the delivery costs for returning any product/s.
4. Make sure you keep a copy of your postal receipt.



enemiq